

**NORTHERN MICHIGAN REGIONAL ENTITY  
 PROVIDER NETWORK MANAGERS MEETING  
 10:00AM – MARCH 10, 2026  
 VIA TEAMS**

<b>Centra Wellness:</b>	<input checked="" type="checkbox"/> Chip Johnston	Executive Director
	<input checked="" type="checkbox"/> Kacey Kidder-Snyder	Provider Network Specialist
	<input checked="" type="checkbox"/> Pat Kozlowski	Access and Emergency Service Director
<b>North Country:</b>	<input checked="" type="checkbox"/> Angie Balberde	Provider Network Manager
	<input checked="" type="checkbox"/> Katie Lorence	Contract Manager
	<input checked="" type="checkbox"/> Kim Rappleyea	Chief Operating Officer
<b>Northeast Michigan:</b>	<input checked="" type="checkbox"/> Connie Cadarette	Chief Financial Officer
	<input checked="" type="checkbox"/> Vicky DeRoven	Quality Improvement
	<input type="checkbox"/> Jen Walburn	Compliance Officer
	<input type="checkbox"/> Jennifer Wiczorkowski	Contract Manager
<b>Northern Lakes:</b>	<input checked="" type="checkbox"/> Mark Crane	Contract and Procurement Manager
	<input checked="" type="checkbox"/> Stephanie Mackin	Contracts Administrative Specialist
	<input checked="" type="checkbox"/> Trapper Merz	Business Intelligence Specialist
	<input checked="" type="checkbox"/> Hillary Rappuhn	Project Coordinator
	<input checked="" type="checkbox"/> Kimberly Silbor	Chief Operating Officer
	<input checked="" type="checkbox"/> Lori Stendel	Residential Specialist
	<input checked="" type="checkbox"/> Jessica Williams	Performance Improvement Specialist
<b>Wellvance:</b>	<input checked="" type="checkbox"/> Laura Zettel	Chief Operating Officer
	<input checked="" type="checkbox"/> Julie Streeter	Contracts Specialist
<b>NMRE:</b>	<input checked="" type="checkbox"/> Carol Balousek	Executive Administrator
	<input type="checkbox"/> Eric Kurtz	Chief Executive Officer
	<input type="checkbox"/> Heidi McClenaghan	Quality Manager
	<input type="checkbox"/> Brandon Rhue	Chief Information Officer/Operations Director
	<input checked="" type="checkbox"/> Chris VanWagoner	Contract and Provider Network Manager

**INTRODUCTIONS**

Chris welcomed committee members to the meeting and attendance was taken.

**REVIEW AGENDA & ADDITIONS**

No additions to the meeting agenda were requested.

**APPROVAL OF PREVIOUS MEETING MINUTES**

The February 10<sup>th</sup> minutes were included in the meeting materials and approved by consensus.

**PRIOR ACTION ITEMS**

There were no prior action items on the meeting agenda.

**FY26 FMS REVIEWS**

FY25 reviews have been collected and the FY26 review schedule has been set.

<b>FMS Provider</b>	<b>FY26 Reviewer</b>
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GT Independence	Northeast MI
Stuart Wilson	Wellvance
HR Alliance	Centra Wellness
Karen's Accounting	Northeast MI
Amanda's Payroll	Northeast MI

Review tools are located in the Teams channel.

UNIVERSAL CREDENTIALING & MDHHS/PIHP LEADS MEETING UPDATE

A PIHP Leads meeting regarding the Universal Credentialing CRM took place on February 18<sup>th</sup>. An issue concerning the use of personal emails has been resolved. Because CARF and the Joint Commission are behind in conducting accreditation reviews, extension letters are being sent to providers which can be uploaded to the CRM. The system will trigger 6-month follow-up reminders. Chris clarified that if a provider is not accredited, the CMHSP must perform an onsite review or accept the onsite review of another entity. Kim noted that North Country does not require accreditation for contracts under \$500K but they are planning to up that amount to \$750K. Chip explained the reasoning behind the threshold, tying it to OMB single audit requirements (§200.501).

Despite lack of clarity on required fields and dates, the "Organization PSV Quality Checklist" (located under Subscriptions) will be used in auditing. Jess noted that the CMHSPs were told that use of this specific form is not required if a similar form is uploaded. Katie added that North Country is using a modified form. Chris agreed that there is nothing in the MDHHS Credentialing and Recredentialing Process Policy that requires the use of their checklist. Chris advised the CMHSPs to adhere to the requirements included in policy and contract language.

MDHHS is keeping a Universal Credentialing issue tracking spreadsheet which Chris shared in the meeting materials in the Teams channel.

Kacey noted that insufficient documentation is required to credential an organization in the CRM where the owner is also the service provider, though the CMHSPs may opt to require more. Further clarification may be needed from MDHHS.

Chris proposed hosting a regional CMR training/demonstration session to review functionality, issues, and best practices.

PROVIDER DIRECTORIES (HSAG 2024)

All audit requirements are being fulfilled (telehealth, FMS, machine readability, organized by county). Chris reminded the CMHSPs to update their online directories monthly. Northern Lakes was asked to provide the languages that are available through LanguageLine; a link to LanguageLine may be used. Similarly, North Country was asked to provide the languages available through ASIST Translation & Interpreting via weblink.

## HOSPITALS

### **Outreach Initiative Status**

- Corewell Health Spectrum (Helen Devos Children's)  
Chris has been speaking with Debra Martinez about contracting with the region's CMHSPs. The hospital offers 12 pediatric beds in Grand Rapids. A proposed per diem rate of \$2,000 was proposed, however, Chris was able to negotiate it down to \$1,800. It was noted that North Country's single case agreement rate with Corwell Health is \$1,500. Katie agreed to forward the agreement to Chris' attention.
- Straith Hospital  
Straith Hospital offers a 12-bed inpatient psychiatric facility for children/adolescents to assess and treat challenging behaviors with a focus on ABA therapy. The Southfield hospital offers all-inclusive room and board (0100) with additional ABA therapy from an interdisciplinary team led by a psychiatrist. Chris will follow up with Brad Bescoe.
- Neuropsychiatric Kalamazoo  
Hospital staff have indicated that they are unable to bill the 0100 code (All-inclusive room and board), instead billing 0124 (semiprivate room in inpatient psychiatric), which excludes physician fees. Contracting is unlikely, however, the CMHSPs may move forward with single case agreements as long as they deny unauthorized services.

### **Munson**

- ECT  
Current contracts with Munson include ECT (0901) while individuals are receiving inpatient care. Munson is developing a process to add the inclusion of ECT for individuals who are receiving outpatient care. Amendments to the contracts may be required to add this service. Chris agreed to follow up with Laura Stuursma.
- Billing Changes  
Effective February 1<sup>st</sup>, Munson began using the NPI# of the Traverse City location but billing through Cadillac. W9 forms should be collected and changes to PCE will be needed. A letter or memorandum should be issued to acknowledge the current billing arrangement. Chris will incorporate the Cadillac NPI# into the FY27 contracts. Although new contracts are not needed, additional documentation (not listed as being suspended, not listed in the registry for unfair labor practices, not on the excluded parties list, proof of workers comp, liability, and unemployment insurance) may be requested for the Cadillac location. Chris agreed to follow up with Katie to review the documentation Munson submitted to North Country to determine whether anything is missing.

### **Pine Rest Center for Pediatric Health**

Pine Rest is opening a Pediatric Center of Behavioral Health. This is intended to be a healing space designed for kids and teens, where compassionate care and clinical excellence come together in a playful, treehouse-themed environment offering a full spectrum of behavioral health services tailored to the needs of children and adolescents. An Open House is scheduled for March 19<sup>th</sup>. More can be found by visiting: [Pediatric Center of Behavioral Health - Pine Rest](#)

## **ORR Language**

The MDHHS Recipient Rights Training Technical Requirement was updated October 1, 2025. The group discussed whether the updates to CEU requirements and processes for recipient rights staff necessitate that amendments to hospital agreements be issued. Chip obtained an opinion from the current and former presidents of the Rights Officers Association which will be shared with the group. Chris requested that the CMHSPs address the issues with their rights officers for input. The topic will be discussed again during the April meeting.

## FY2025 NETWORK ADEQUACY

The regional Network Adequacy Report for FY25 is due to MDHHS April 30<sup>th</sup>. Chris noted that the reporting template is overly onerous, containing 29 tabs. Because some delegation of tasks will be needed, the document was shared with the CMHSPs' Chief Operating Officers and was included in the meeting materials. Chris has scheduled Q&A sessions for March 16<sup>th</sup> at 11:00AM and March 19<sup>th</sup> at 10:00AM. Chris opened the reporting template and provided an overview of the document. Some clarification is still needed from MDHHS. The CMHSPs were asked to complete the reporting templates and send them to Chris by April 15<sup>th</sup>

## REGIONAL/STATEWIDE EVENTS, CONFERENCES, TRAININGS, NEWS

- **Regional Quality Improvement Trainings** – March 13<sup>th</sup>, March 16<sup>th</sup>, and March 26<sup>th</sup>
- **CMHAM Improving Outcomes Conference** – May 13<sup>th</sup> – 15<sup>th</sup> in Traverse City
- **The NMRE's Day of Education** – May 15<sup>th</sup> at Treetops Resort, Gaylord

## OPEN DISCUSSION

Kim S. asked whether the CMHSPs should be training providers on HCBS this year. Training on HCBS Modules 2 and 3 occurred on March 9<sup>th</sup> at 9:30AM for CMHSPs staff. Training was intended for case managers, supports coordinators, and any staff providing waiver services.

Beginning March 2026, CMHs assume responsibility for HCBS training oversight for internal staff and contracted providers.

The CHMSPs were advised to stick with the 3 MDHHS standardized training modules currently in use; however, training may be expanded to include documentation requirements for frontline staff (HBCS-compliant progress notes).

Chris agreed to seek additional clarification from Bea.

## NEXT MEETING

The next meeting was scheduled for April 14<sup>th</sup> at 10:00AM.