

**NORTHERN MICHIGAN REGIONAL ENTITY
OPERATIONS MEETING COMMITTEE MEETING
9:30AM, FEBRUARY 19, 2019
NMRE BOARD ROOM, GAYLORD**

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| ATTENDEES: Christine Gebhard, Chip Johnston, Karl Kovacs, Eric Kurtz, Cathy Meske, Diane Pelts, Carol Balousek |
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REVIEW OF AGENDA & ADDITIONS

No additions to the meeting agenda were proposed.

APPROVAL OF PREVIOUS MINUTES

The January meeting minutes were included in the materials distributed on February 15th. A typo noted under NMRE SUD Grants which will be corrected.

MOTION MADE BY KARL KOVACS TO APPROVE THE NORTHERN MICHIGAN REGIONAL ENTITY OPERATIONS COMMITTEE MINUTES FOR JANUARY 15, 2019 WITH NOTED CORRECTION, SECOND BY CHRISTINE GEBHARD. MOTION APPROVED BY CONSENSUS.

FINANCE COMMITTEE AND RELATED

December Financials

- Traditional Medicaid showed \$38,805,330 in revenue, and \$39,315,859 in expenses, resulting in a net deficit of \$510,529 for three months ending December 31, 2018. Medicaid ISF was estimated at \$10,402,709 as of November 10, 2018. Medicaid Savings was estimated at \$1,100,000 as of November 10, 2018. It was noted that Medicaid ISF and Savings amounts will be updated after the final FSR.
- Healthy Michigan Plan showed \$4,290,994 in revenue, and \$4,695,692 in expenses, resulting in a net deficit of \$404,698.
- Behavioral Health Home showed \$63,793 in revenue and expenses of \$ 29,897, resulting in a surplus of \$33,896.
- SUD showed all funding source revenue of \$3,475,853, and \$3,752,019 in expenses, resulting in a deficit of \$276,166.

Ms. Meske shared revised numbers for Northeast MI CMH: Traditional Medicaid should show \$343,085 overspent; General Funds underspent by \$3,601; Health Michigan underspent by \$112,017. Residential homes placed in the area will likely result in reduced costs. The December Financial Report will be revised to reflect the corrected numbers.

DAB and TANF eligible trends include OHH currently. It was noted DABs are dropping, TANF and HMP both rising. NMRE will continue to monitor. Mr. Kurtz noted NMRE is currently short a Business Intelligence Analyst. Trending reports may fall off until other staff is trained. The flip to HMP may have to do with the availability of dental services; SUD benefit has also expanded. Ms. Gebhard asked how often HSW packets are reviewed. Staff responded at least quarterly or as needed; NMRE retains several packets on hand; when they get down to five or fewer, a meeting is called.

Ms. Gebhard noted SUD overspending HMP. Mr. Kurtz acknowledged numerous current issues with

SUD services (extended residential stays, lack of capacity within the region, lack of a continuum of services.) NMRE continues to dive deep and work through authorization issues with providers. Mr. Kurtz has been meeting one on one with providers to address concerns.

Ms. Pelts expressed she sent Mr. Kurtz some questions via email about the use of PA2 (liquor tax) funds. Clarification was made that the 50% that comes to the NMRE is for prevention and treatment services, either county-specific or regional. NMRE SUD Oversight Board reviews and makes a recommendation; NMRE Board approves. Mr. Kovacs recommended a summit about medical and recreational marijuana and CBD oil. NMRE is developing a report to review PA2 funded treatment services by county.

MOTION MADE BY CATHY MESKE TO RECOMMEND APPROVAL OF THE NORTHERN MICHIGAN REGIONAL ENTITY MONTHLY FINANCIAL REPORT FOR DECEMBER 2018 WITH REVISED NUMBERS FOR NORTHEAST MICHIGAN COMMUNITY MENTAL HEALTH PROVIDED, SECOND BY KARL KOVACS. MOTION APPROVED BY CONSENSUS.

PIHP Rate Setting Meeting & Material

The documents were shared for discussion and informational purposes. Mr. Kurtz acknowledged nothing shown is statistically significant enough to change an actuarially sound funding arrangement. CC360 data is being used in calculations.

Revenue and Expense Reporting

Mr. Kurtz referred to the memorandum from Jeff Wieferich dated February 7, 2019. The Department is instituting a Monthly Revenue and Expenditure Report for each PIHP and CMHSP (essentially a monthly FSR). Instructions were provided. Mr. Johnston disputed the practice of implementing processes outside the Contract. Agreement needs to be made in writing. Eric advocated for CMHSP input in the PIHP-MDHHS Contract negotiations meeting. Mr. Kurtz will follow-up with John Duvendek. Mr. Kovacs said it would be good to know what is required of Medicaid HMOs in terms of monthly reporting. Mr. Kurtz agreed to draft correspondence to Robert Gordon on behalf of the region.

CMHSP Milliman Cost Reporting

The Data Collection Tool Instructions were included in the meeting materials. The completed data collection tools are due on March 31st. Training is scheduled for February 21st and 22nd. It was noted that reporting travel time is a "best guess" estimate.

PROTOCOL

- Northeast Michigan: January 1st
- NMRE: February 1st
- North Country: March 1st
- Northern Lakes and AuSable Valley: April 1st

Notice will be given to Child & Family Services of Northwestern Michigan/Third Level Crisis Center March 1st. NMRE will continue to pay through April 30th.

Mr. Kovacs reported the migration from CFS/Third Level stirred up some community concern in Grand Traverse and Leelanau Counties. Communication sent to stakeholders was picked up by the media.

The topic will be discussed during Northern Lakes CMH's February Board meeting. CFS asked to speak to the Grand Traverse County Collaborative.

HSAG RESULTS AND POC

The final EQR report and NMRE's Plan of Correction were both included in the meeting materials. Mr. Kurtz summarized the documents. CMHSPs were asked to link to the provider directory on the NMRE website. Grievance and Appeal findings were discussed. Mr. Kurtz asked the Boards to utilize the grievance tracking system in PCE.

NMRE POLICY AND PROCEDURE

Beneficiary Grievance and Appeal

The NMRE Beneficiary Grievance and Appeal policy/procedure were revised to meet Managed Care Rules and Contract timelines as referenced in the EQR Plan of Correction. A training will be conducted within the region.

MOTION MADE BY CHRISTINE GEBHARD TO RECOMMEND THE NORTHERN MICHIGAN REGIONAL ENTITY BENEFICIARY GRIEVANCE AND APPEAL POLICY AND PROCEDURE, SECOND BY KARL KOVACS. MOTION CARRIED BY CONSENSUS WITH ABSTENTIONS RECORDED FROM MS. MESKE AND CHIP JOHNSTON.

Disclosure of Ownership

Mr. Johnston voiced objection to some of the language included in the procedure (F1-2). He requested the procedure be revised to eliminate the collection of Disclosure Forms by the NMRE.

MOTION MADE BY CHRISTINE GEBHARD TO RECOMMEND THE NORTHERN MICHIGAN REGIONAL ENTITY DISCLOSURE OF OWNERSHIP POLICY AND PROCEDURE WITH STATED CHANGES; SECOND BY CATHY MESKE. MOTION APPROVED BY CONSENSUS.

CHIR MATERIAL

Ms. Gebhard spoke about the planning meeting on February 4th. The purpose was to bring together current stakeholders. The CHIR plans to expand to 32 counties. Ms. Gebhard questioned where the funding will come from. Continuation funding is being requested. Northern Health Plan is looking to commit some funding to the continuation of the CHIR. Presentations to community collaboratives are being scheduled. Much of what is being done has historically done under the purview of the Health Departments. Mr. Kovacs voiced that vigilance is needed with this.

CLUBHOUSE MHBG

Ms. Meske asked Mr. Kurtz to plead for an extension. Mr. Kurtz requested information for spenddown or uninsured veterans funding grant application, due as quickly as possible. Funds totaling \$300K are available for the remainder of FY19; \$600K for FY20.

SUD OVERVIEW

This topic was tabled due to time limitations. Mr. Kurtz will address the topic either by conference call or later on this date.

NEXT MEETING

The next meeting of the NMRE Operations Committee is scheduled for March 19th at 9:30AM at NMRE in Gaylord.