NMRE Provider Network Training

Date: June 2, 2025	Location: NMRE onsite (1999 Walden Dr, Gaylord, MI 49735; TEAMS

Time: 10AM – 3PM	Dial-in Number: 1-248-333-6216; 410730045# Conference ID: 410 730 045#

Regional Provider Network Participant List

☐	**Wellvance** Trish Otremba Mary Martin
☐	**Northern Lakes CMH** Kari Barker Mark Crane Jessica Williams Carrie Hubbell Hilary Rappuhn

☐	**North Country CMH** Kim Rappleyea Katie Lorence Angie Balberde
☐	**Centra Wellness Network** Chip Johnston Pat Kozlowski Kacey Kidder

☐	**Northeast Michigan CMH** Connie Caderette Jennifer Whyte Vicky DeRoven Morgan Hale
☐	**NMRE** Chris VanWagoner

Topics for this training will focus on tasks associated with Provider Onboarding

10:00am – 10:15: Introductions and Objectives

10:15 – 11:15: Provider insurance
This segment will feature a guest, Jeff Naber. Jeff is an Executive Producer with AleraGroup, formerly Lighthouse Group, a full-service insurance agency, offering comprehensive solutions in personal protection, commercial insurance, and employee benefits. Jeff has 20 years of experience in the field of insurance, and will hop into our meeting to field questions, discuss factors that may impact suggested insurance levels, degrees of involvement with provider insurance policies, differences between policies different provider types may hold, and more. We will wrap up with review of what regional contracts have to say regarding provider insurance and what is expected of PIHPs and CMHSPs by the MDHHS.

11:15 – 12:30: Provider Onboarding
In our January onsite training, we took some time to discuss CMH and PIHP procurement requirements. This segment will capture the next steps, as we cover what documentation a CMHSP and PIHP should be collecting at the time of onboarding (enrollment and re-enrollment) a new provider organization, and at what time in the process the documents should be sent. In some cases, it will include what you do internally once you receive them. This would include the provider application (which the CRM aims to change), disclosure forms, ACH forms, W9s, the contract, and provider orientation. The discussion is expected to be interactive and have more of a ‘workshop’ format. This will also be a good segway into the next segment, the Disclosure of Ownership.

12:30-1:00: Lunch

1:00-1:30 Disclosures of Ownership
This hour will focus on the origin of the Disclosure, regional processes and requirements, whom to collect from, when to collect, and which individuals are required to disclose ownership within organizations.

1:30 – 3:00: CRM Open Discussion and Demo

While the CRM has been live for 6 months, contract and provider network management across the state, including in the NMRE Region, have requested additional detail and demonstration regarding the CRM. This time slot has been set aside for this purpose.