

## Chris VanWagoner (NMRE)

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**From:** Brittani Alley <BALley@hsag.com>  
**Sent:** Thursday, December 12, 2024 11:40 AM  
**To:** Heidi Serven (NMRE)  
**Cc:** Branislava Arsenov (NMRE); Chris VanWagoner (NMRE); Brie Blaauw-Molaison (NMRE); Brooke Kleinert (NMRE); Eric Kurtz (NMRE); Carol Balousek (NMRE); LeeAnn Dougherty; Ruth Ruby; Ruthanne Wahlheim  
**Subject:** RE: Region 2 SFY 2024 Compliance Review Clarification

Hello, Heidi,

Please access the following link which is specific to the health insurance marketplace; however, the machine-readable Medicaid managed care rule was implemented to align with the Marketplace requirements.

<https://www.qhpcertification.cms.gov/s/Machine-Readable%20Data>

Thank you,

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**From:** Heidi Serven (NMRE) <hmcclenaghan@nmre.org>  
**Sent:** Tuesday, December 10, 2024 11:05 AM  
**To:** Brittani Alley <BALley@hsag.com>  
**Cc:** Branislava Arsenov (NMRE) <barsenov@nmre.org>; Chris VanWagoner (NMRE) <cvanwagoner@nmre.org>; Brie Blaauw-Molaison (NMRE) <bmolaison@nmre.org>; Brooke Kleinert (NMRE) <bKleinert@nmre.org>; Eric Kurtz (NMRE) <ekurtz@nmre.org>; Carol Balousek (NMRE) <cbalousek@nmre.org>  
**Subject:** Region 2 SFY 2024 Compliance Review Clarification

The NMRE is requesting a clarification for SFY 2024 Compliance Review Report associated with Standard I, Item 21 "The PIHP's provider directory was not available on its website in a machine-readable file and format". Can HSAG provide the source it has used to determine the compliant machine-readable formats as defined by the Secretary? As 42 CFR 438.10 states "Provider directories must be made available on the MCO's, PIHP's, PAHP's, or, if applicable, PCCM entity's Web site in a machine readable file and format as specified by the Secretary". This was discussed in the August 21 compliance review; can HSAG provide its source of the specification?

Thank you,

Heidi



**Heidi L. McClenaghan | Quality Manager**

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