**NORTHERN MICHIGAN REGIONAL ENTITY**

**PROVIDER NETWORK MANAGERS MEETING**

**10:00AM – NOVEMBER 12, 2024**

**VIA TEAMS**

|  |  |  |
| --- | --- | --- |
| **Centra Wellness:** | [x]  Chip Johnston | Executive Director |
|  | [x]  Kacey Kidder-Snyder | Provider Network Specialist |
|  | [x]  Pat Kozlowski | Access and Emergency Services Director |
|  |
| **North Country:** | [x]  Angie Balberde | Provider Network Manager |
|  | [x]  Katie Lorence | Contract Manager |
|  | [x]  Kim Rappleyea | Chief Operating Officer |
|  |
| **Northeast Michigan:** | [ ]  Connie Cadarette | Chief Financial Officer |
|  | [x]  Vicky DeRoven | Quality Improvement |
|  | [x]  Morgan Hale | Contract Manager |
|  | [ ]  Jen Walburn | Compliance Officer |
|  |
| **Northern Lakes:** | [x]  Kari Barker | Director of Quality Improvement and Compliance |
|  | [ ]  Mark Crane | Contract and Procurement Manager |
|  | [ ]  Carrie Hubbell | Administrative Assistant |
|  | [ ]  Trapper Merz | Business Intelligence Specialist |
|  | [x]  Jessica Williams | Performance Improvement Specialist |
|  |
| **Wellvance:** | [x]  Mary Martin | Contract and Compliance Specialist |
|  | [x]  Trish Otremba | Chief Quality Officer |
|  |
| **NMRE:** | [x]  Carol Balousek | Executive Administrator |
|  | [ ]  Eric Kurtz | Chief Executive Officer |
|  | [ ]  Heidi McClenaghan | Quality Manager |
|  | [ ]  Brandon Rhue | Chief Information Officer/Operations Director |
|  | [x]  Chris VanWagoner | Contract and Provider Network Manager |

INTRODUCTIONS

Chris welcomed committee members to the meeting and attendance was taken.

REVIEW AGENDA & ADDITIONS

Chip requested that a status update on the PHIP/CMHSP and PIHP/SUD contract be added to the meeting agenda.

APPROVAL OF PREVIOUS MEETING MINUTES

The October 8th minutes were included in the meeting materials and approved by consensus.

PRIOR ACTION ITEMS

* **Disseminate NMRE Practice Guidelines**

Practice Guidelines were distributed in October.

* **Forward MyMichigan’s IOP Description**

The IOP description was distributed to the CMHSPs in October for consideration.

* **Send Credentialing Report to NMRE (CMHSP Boards)**

The Quarter 3 and Quarter 4 FY24 Provider Credentialing reports were received from the CMHSPs on or before the due date of November 1st. The full year report will be submitted to MDHHS by November 15th.

* **Send Contracted Entities Report to NMRE (CMHSP Boards)**

The FY24 Subcontracted Entities and Network Providers reports were received from the CMHSPs on or before the due date of November 1st and will be submitted to MDHHS by November 15th.

PROVIDER NETWORK TRAINING DAYS

Chris is planning to conduct 3 Provider Network trainings throughout the year (winter/spring/summer) to address a variety of contract and provider network related topics. The first session will likely take place in early 2025. Discussion topic suggestions may be sent to Chris’ attention.

UNIVERSAL CREDENTIALING

Pursuant to Public Act 282 of 2020, MDHHS agreed to establish a uniform credentialing process for providers/practitioners. This led to the creation of the Universal Credentialing CRM in MiCAL.

The first log-in support session for the Universal Credentialing CRM in MiCAL took place on November 6th. Session 1 of the Universal Credentialing Training for the NMRE is scheduled for November 12th at 2:00PM. Session 2 of the Universal Credentialing Training for the NMRE is scheduled for November 14th at 2:00PM. A Universal Credentialing Learning Lab for the NMRE is scheduled for November 19th at 10:30AM.

HOSPITALS

**MyMichigan IOP**

MyMichigan will be introducing an adolescent IOP program at its Midland facility. The program is designed to help adolescents who need more care than what is offered in traditional outpatient care settings, but less intensity than what is offered in partial hospitalization programs or inpatient behavioral health units. MidMichigan hospital has pushed for this service being included in contracts. The regional Operations Committee reviewed the program description in October and, although they did not feel they would utilize the program, they did not object to it being included in contract language.

**Cedar Creek**

A letter from Steve Vernon of Universal Health Services, Inc. dated November 6, 2024 was included in the meeting materials. The letter states that outpatient mental health partial hospitalization and intensive outpatient services will be provided by Cedar Creek Hospital, 3645 E. Jolly Road, Suite A, Lansing, Ml, 48910.

**Forest View**

A letter from Forest View CEO, Michael Nanzer, dated November 8, 2024 was included in the meeting materials. The letter states that outpatient mental health partial hospitalization and intensive outpatient services will be provided by Forest View Hospital, 2172 East Paris Ave., Suite A, Kentwood, MI, 49546.

**HealthSource**

Healthsource provided clarification that the hospital accepts children aged 8 and up at its facility. Most CMHs use the verbiage “Children and Adolescents” in their contracts. Chris made the update to the template and saved it in the Teams channel.

Healthsource has requested an update to boilerplate language to state they will not be responsible for transportation and any cost reimbursements will be from the CMH. The hospital’s view is when the contract stays silent on transportation (as it now does) the hospital has been stuck paying for transportation in many situations in the past. This topic will be to referred the regional Operations Committee for discussion on December 10th.

PIHP/CMHSP CONTRACT STATUS

The NMRE/CMHSP Network Agreements were revised for FY24. The agreements contain language related to service obligations and delegated functions. Mr. Johnston explained that Megan Rooney, CEO of NorthCare Network, took NMRE’s boilerplate and separated it into two separate agreements: 1) Service Contract and 2) Managed Care Contract. The same types of contracts are being developed for use by the NMRE and its CMHSPs. This will be a topic of discussion for the regional Operations Committee on December 10th.

PIHP/SUD CONTRACT STATUS

In early 2025, Chip will be working with NorthCare Network to revise its SUD services contract. Chris explained that the NMRE has put together a small committee to review and modify the current SUD treatment contract. The intent is to ensure that the SUD contract aligns with the PIHP/MDHHS Contract and all applicable rules and regulations.

MDHHS/PIHP FY25 CONTRACT STATUS

As directed by its Board of Directors, the NMRE signed a FY25 contract with redline strike and cap replacement language related to the Waskul legal settlement, ISF retention cap of 7.5%, and CCBHC language that the department has refused to negotiate. Initially 7, now 5, of the 10 PIHPs submitted redline strike and cap versions of the FY25 contract.

NMRE REPORTS

As stated under “Prior Action Items,” Chris has received the (Quarter 3 and Quarter 4) Provider Credentialing and OIG Subcontracted Entities lists from the CMHSPs and will submit them to MDHHS by the November 15th due date. Any provider who receives funding that could be identified by the OIG as subject to fraud, waste, or abuse should be listed on the Subcontracted Entities list.

HCBS UPDATE

Email communication from Millie Shepherd to NMRE Waiver Coordinator, Aaron Biery, dated November 8th regarding Beacon was included in the meeting materials. Apparently, Beacon placing signs on their doors indicating there is no alcohol or drugs allowed in the setting and include this restriction in their resident handbooks. Although the signs have been removed, MDHHS has provided clarification regarding the blanket restriction in the Rights and Responsibilities Handbook and Beacon’s stance that alcohol cannot be stored or used on site:

1. All references to alcohol being restricted must be removed and allowance must be given for its storage and use on premises when requested by residents.
2. Beacon must determine whether it can work with the treating CMHSPs to determine whether an HCBS compliant restriction can be developed and implemented in the persons IPOS. To do this, there must be a legitimate health or safety concern. The CMHSP cannot indicate because the person is on meds they cannot use alcohol without an MD or someone who is medical professional backing them up. Likewise, a guardian cannot restrict a person’s rights where Medicaid funding is being utilized without a professional weighing in on the health or safety needs of the person. The PIHP/CMHSP should be well versed in writing an HCBS compliant restriction.

Should Beacon choose the second option, MDHHS will impose a 6-month deadline for all IPOSs to be in full compliance or individuals will have to transition from the setting(s) as they will not be compliant with the HCBS Rule.

PROVIDER NETWORK TRAININGS

Chris will send a doodle poll to the group to schedule a date for the first of three Provider Network/Contracting training sessions in early 2025. Topics will include insurance requirements, monitoring, rate calculations, delegation, dispute management processes, legal actions, legislative updates, etc. Chris would also like to include aspects of Chip’s Red Book training. Chip noted that he also holds quarterly lunch & learns with Centra Wellness staff and CMHSPs across the state.

REGIONAL/STATEWIDE EVENTS, CONFERENCES, TRAININGS, NEWS

* **CMHAM Waiver Conference** – November 18th – 19th in Lansing.
* **Improving Outcomes Conference** – December 5th – 6th at Dearborn Doubletree Inn.
* **CMHAM Improving Outcomes Conference** – December 5th – December 6th in Dearborn.
* **CMHAM Winter Conference** – February 4th – 5th in Kalamazoo

ONGOING GROUP TEAMS POSTS

Nothing was discussed under this agenda topic.

OPEN DISCUSSION

Nothing was discussed under this agenda topic.

NEXT MEETING

The next meeting was scheduled for December 10th at 10:00AM via Teams.